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1 Win8/Win10 Free Drive

For some win8 / win10 users, please connect the device to the PC through USB, open the "device manager" of the computer, and check whether the device is free of drive.

Please refer to <https://jingyan.baidu.com/article/48b558e379e4e03e39c09a13.html>.

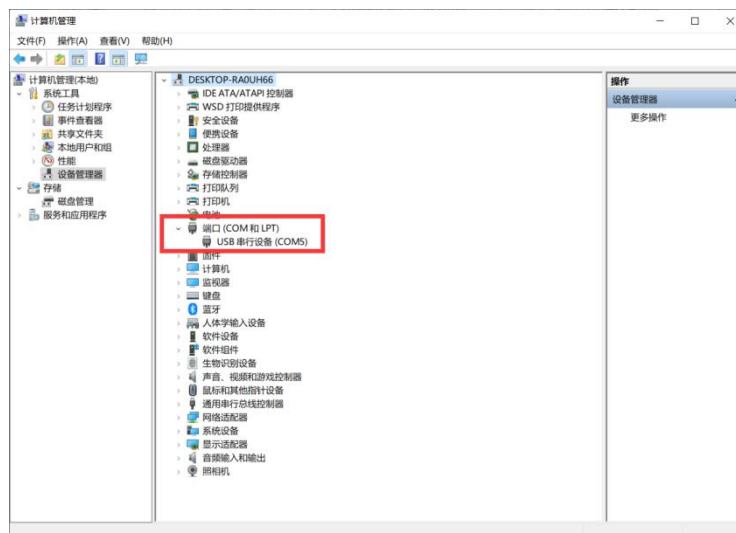


Figure 1-1 Free Drive

2 Driver Download

http://www.holychip.cn/download.php?class_id=102106101。

3 Driver Install

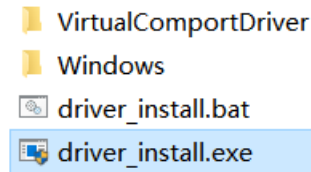


Figure 3-1 Unzip the pack, run "driver_install.exe" or "driver_install.bat"

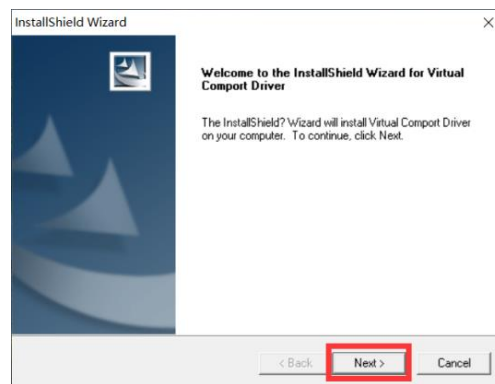


Figure 3-2 installation wizard, click the "next" button

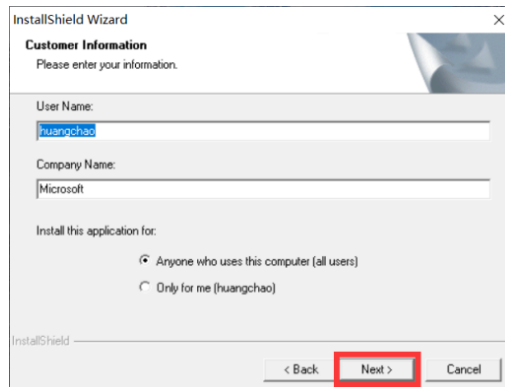


Figure 3-3 installation wizard, click the "next" button

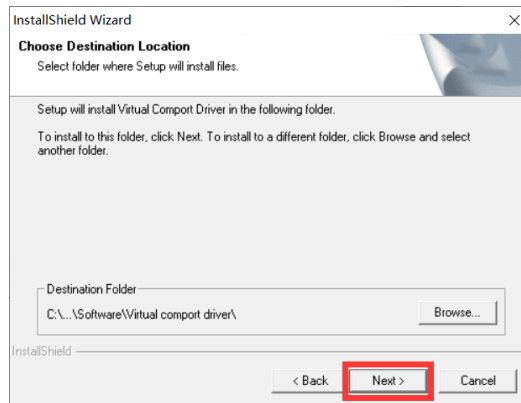


Figure 3-4 installation wizard, click the "next" button

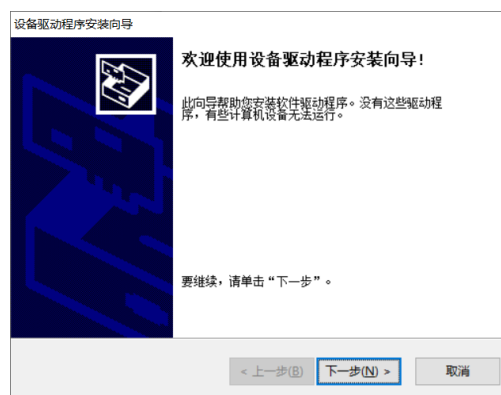


Figure 3-5 installation wizard, click the "next" button

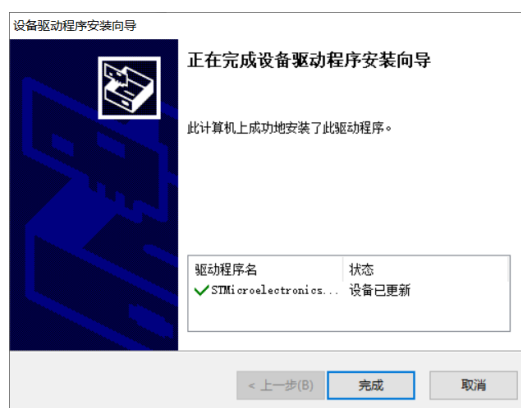


Figure 3-6 installation wizard, click the "finish" button

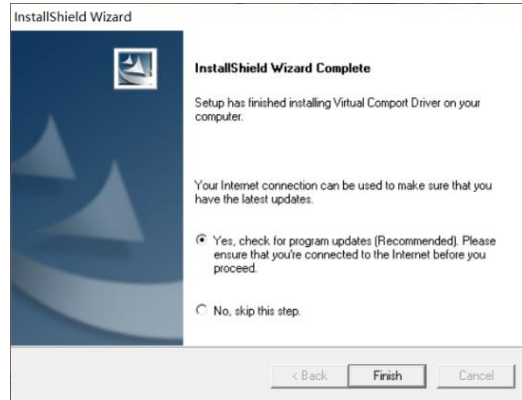


Figure 3-7 installation wizard, click the "Finish" button

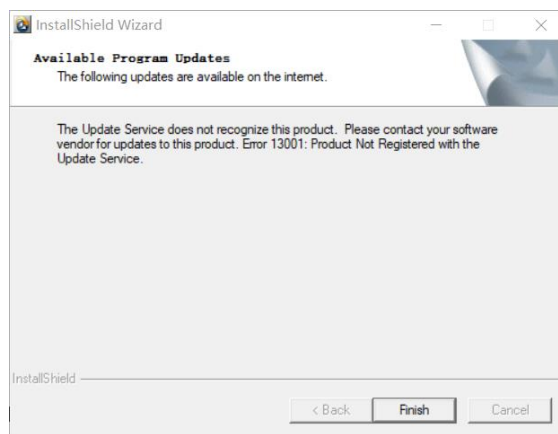


Figure 3-8 installation wizard, click the "Finish" button

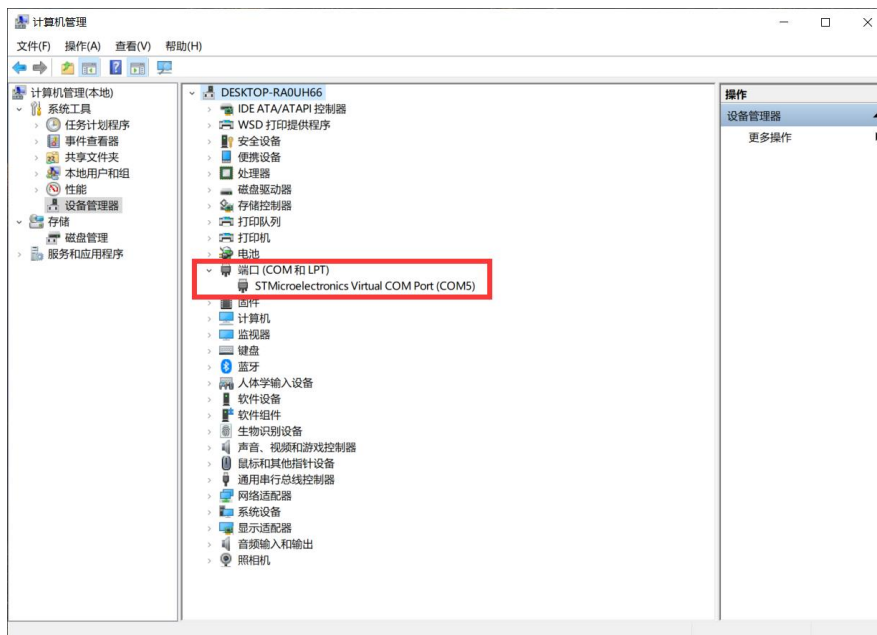


Figure 3-9 "device manager" confirms that the driver is installed successfully

4 Solutions to Failure

4.1 Download, Install and Open “Driver Life” Software

URL 1: http://file1.updrv.com/soft/1111/8.1.10.34/DriveTheLife_1111_8.1.10.34.exe

URL 2: <https://pan.baidu.com/s/1vudnKrN4bn-94jr-AV9sFQ> Extraction code: fnvp



Figure 3.1-1 install “Driver Life”

4.2 Operation Steps of “Driver Life” Software

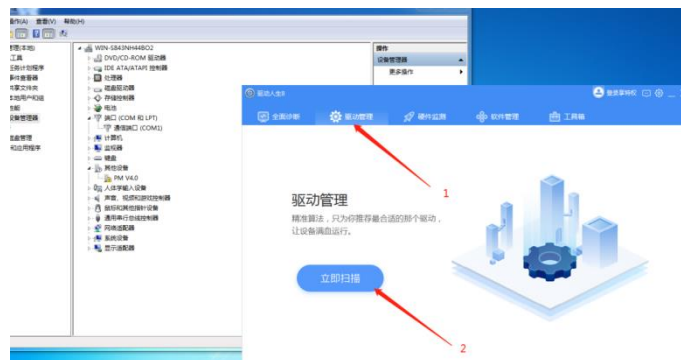


Figure 3.2-1 open the “Driver Life” software and enter the driver management interface



Figure 3.2-2 check "STMicroelectronics virtual COM port" for exception drive and click "one click repair" button



Figure 3.2-3 running, please wait

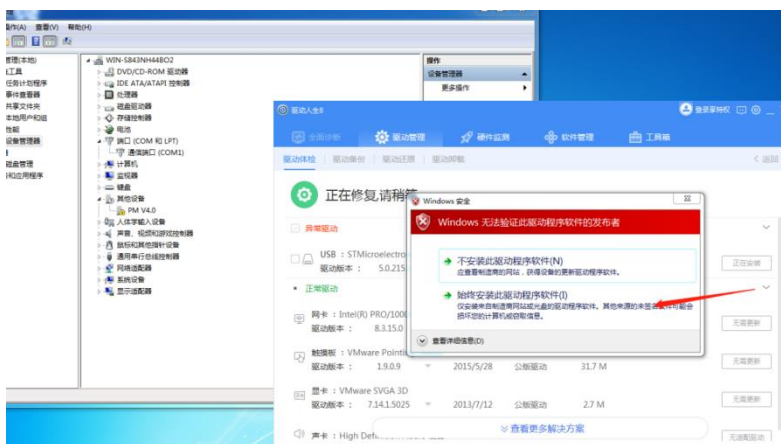


Figure 3.2-4 select "always install this driver software"

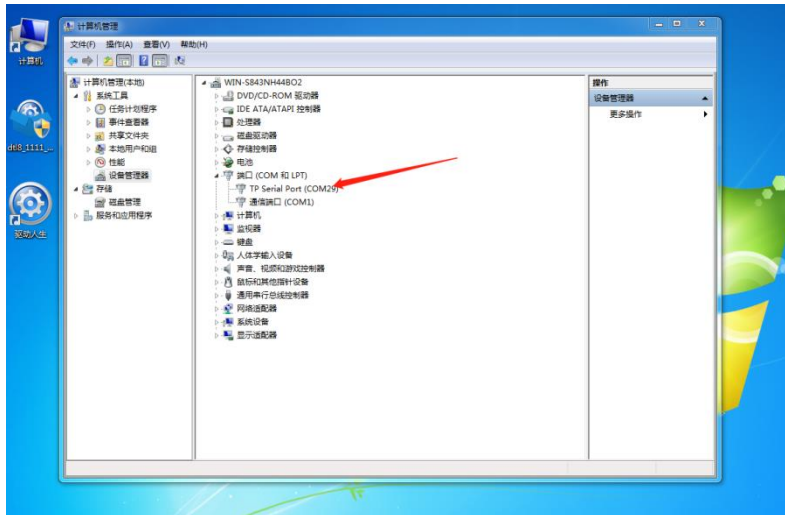


Figure 3.2-5 open the device manager, right-click "TP serial port" and select "update driver"

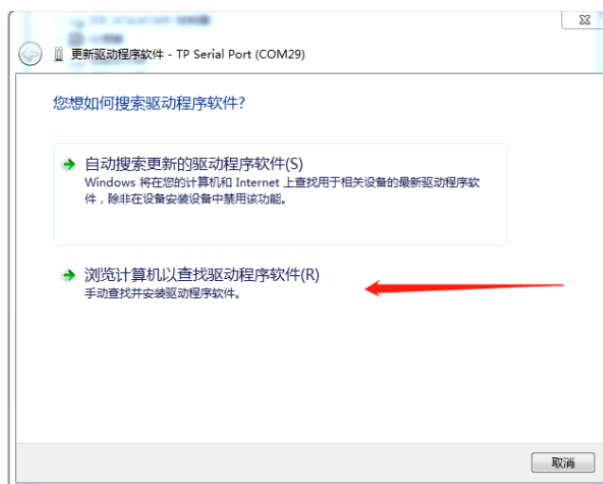


Figure 3.2-6 select "browse computer to find driver software"

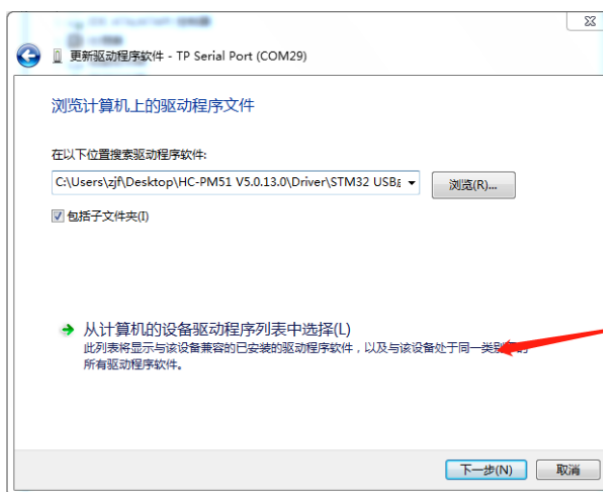


Figure 3.2-7 select "select (L) from the device driver list of the computer" and click "next"

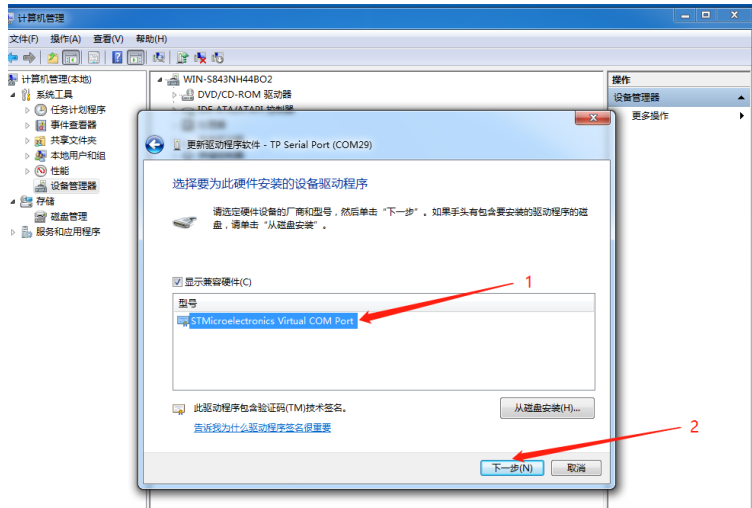


Figure 3.2-8 select "STMicroelectronics virtual COM port" and click "next"



Figure 3.2-9 click the "Install" button

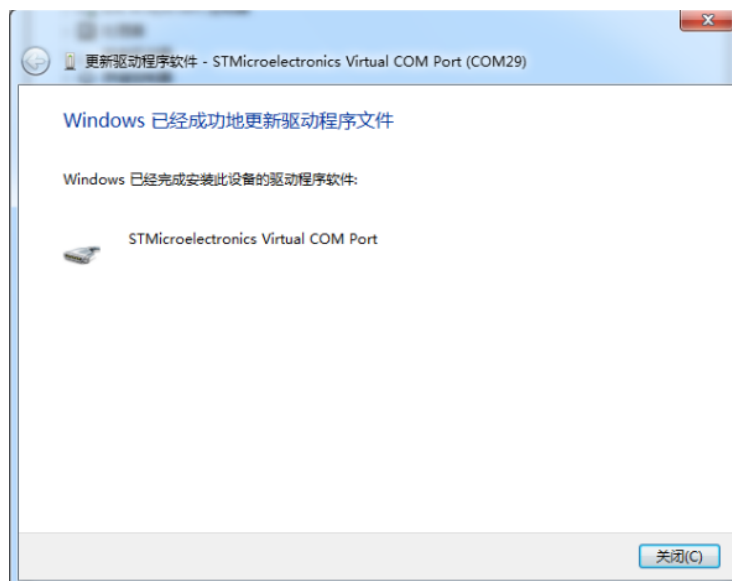


Figure 3.2-10 windows has successfully updated the driver file. Click the "close" button

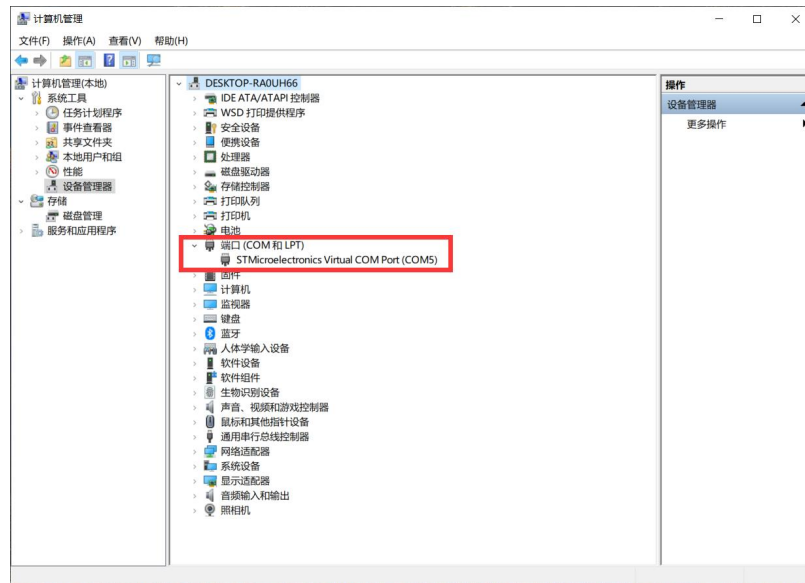


Figure 3.2-11 "device manager" confirms that driver is installed successfully

5 Version Description

Version	Date	Describe
Ver1.00	2020/11/6	First edition

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